

## VOMS View and Receive Orders



This guide will provide information on viewing order status and how to receive orders in VOMS. Users with required permissions will be allowed to view a list of all in process orders and transfers. <u>All orders placed in VOMS need to be manually received for the vaccines to be added to the</u> providers inventory.

### **Orders & Transfers**

- 1) Select Orders & Returns menu heading. Then select Orders & *Transfers* or click the "action" item that indicates orders are ready to be received.
- 2) The page has 2 or 3 tabs depending on permissions.
  - a. Inbound Orders & Transfers Displays a list of orders and transfers that are being sent to the selected or assigned organization/facility.
  - b. Outbound Transfers Displays a list of transfers that are being sent by the selected or assigned organization/facility.
- **3)** There is a search box or the user has the ability to sort the Number column by clicking on the column header to find specific orders.

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- 4) The following 'Order & Transfers' status can be displayed depending on what stage it is in:
  - a. Saved order has been created not submitted
  - b. In Manual Review pending approval
  - c. Pending Local / State Approval
  - d. Approved order is approved
  - *e.* Backordered- state does not have enough of the vaccine currently and therefore cannot ship the ordered vaccines at the time
  - *f.* Denied order was not approved
  - g. Shipped order is in transit
  - *h.* Partially Received items still pending receipt
- 5) Once an order is ready to be received, the button in the 'Action Column' will change to Receive and turn green.

#### **Receive Order**

- 1) Click *Receive* to view the vaccine order details. The 'Receive Order' page opens with the following information:
  - 1. The order number; VTrckS order number (if applicable); order date; ordered by; approval organization; approval date and order set displayed at the top.
  - 2. The vaccine order details will be displayed underneath the header information.

1) View additional step-by-step "Quick Reference Guides" by visiting the "Document Center" under the Main Menu Heading. 2) Contact the STC Answer Desk with additional how-to questions by phone at 1-844-208-3880 between the hours of 8am - 5pm ET, Monday through Friday. 3) For policy and procedural questions concerning IIS use, please contact the Ohio ImpactSIIS Help Desk by phone at 1-866-349-0002 between the hours of 7:30 a.m. and 5 p.m. ET, Monday through Friday.

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- 2) Enter in the Receipt Quantity in the Receipt Quantity field. If the Receipt Quantity is equal to the Approved or Shipped Quantity, no adjustment will need to be made.
- **3)** If the Receipt Quantity is less than the Approved or Shipped Quantity an adjustment must be entered for the discrepancy by clicking the *Adjust* button in the 'Action Column'.

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*Note: Multiple lines may be added to account for one or more adjustment reasons.* 

- 4) Once all adjustments have been made, click Save.
- 5) After all doses have been entered into the Receipt Quantity, click Receive. The order will no longer appear on the Inbound Orders & Transfers.

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1. If an order has been partially received, the partial order will remain in the Inbound Orders & Transfer tab for user to receive when vaccines become available.

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